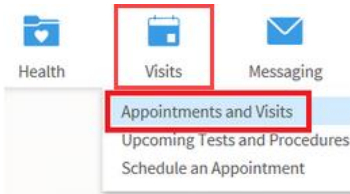


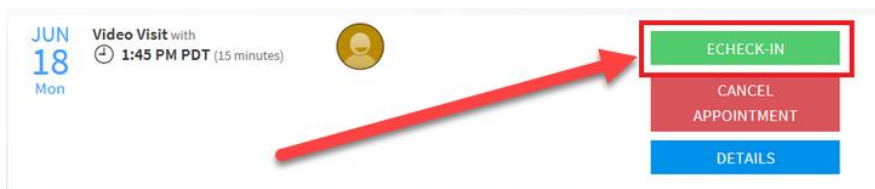
How to Navigate Your Video Visit Via Web Browser

First, Open The Mychart Webpage and Log In.

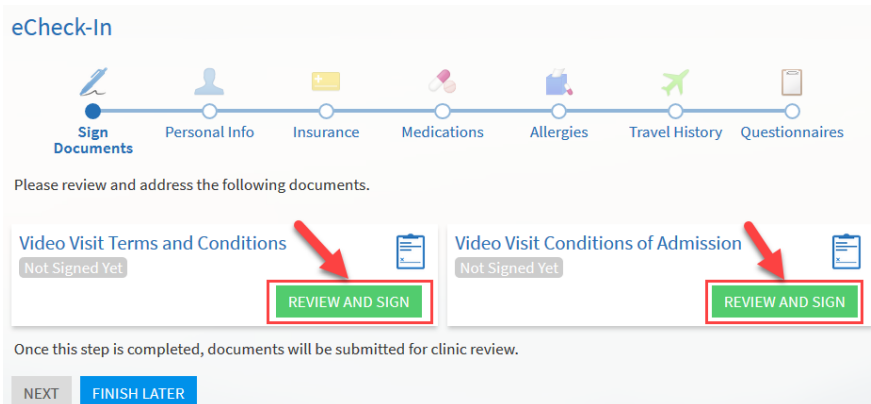
1. Go to the “Visits” Icon and click on “Appointments and Visits.”



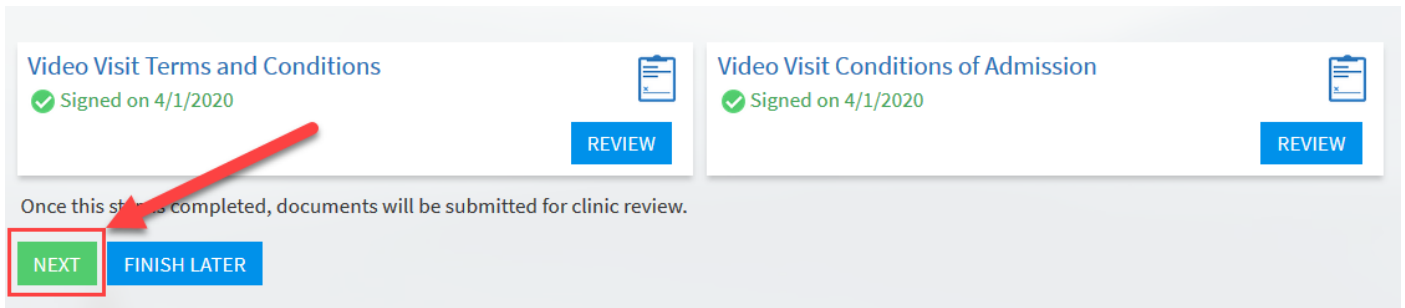
2. Find your appointment and click it.
3. Click the “ECHECK-IN” button.



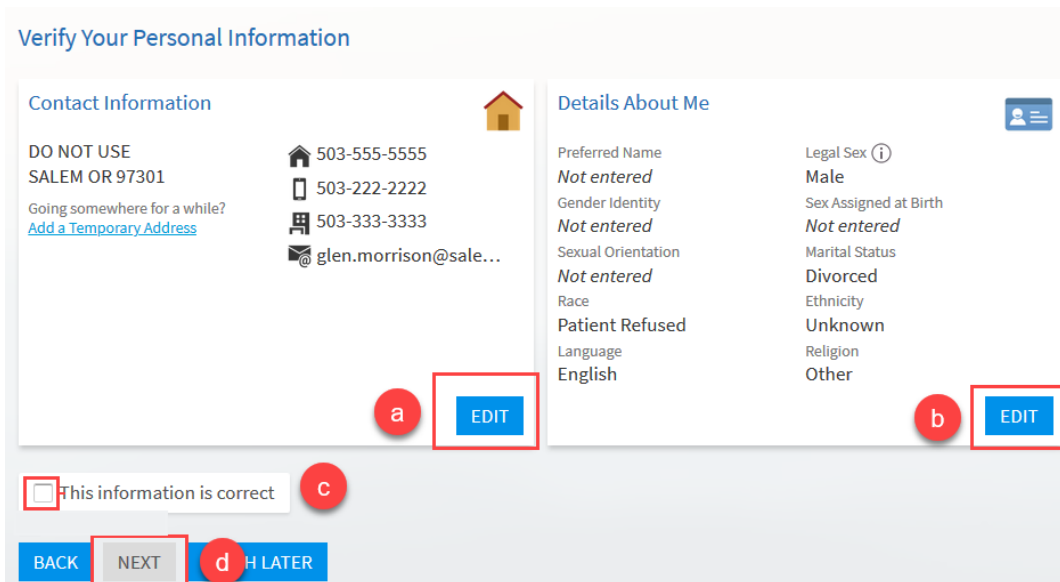
4. You will need to review and sign the “Video Visit Terms and Conditions” and the “Video Visit Conditions of Admission.”
 - a. Click “Review and Sign.”
 - b. “Click to sign”, after you have signed click “Continue.”



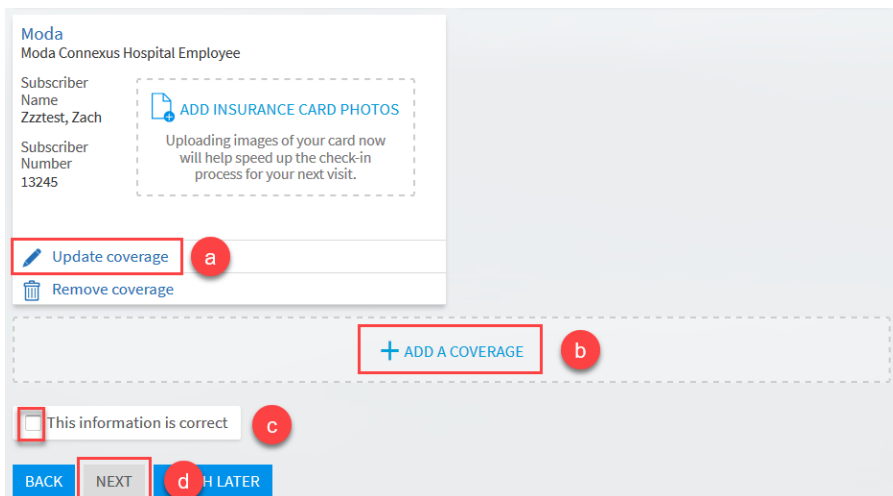
5. After both documents have been signed click “Next.”



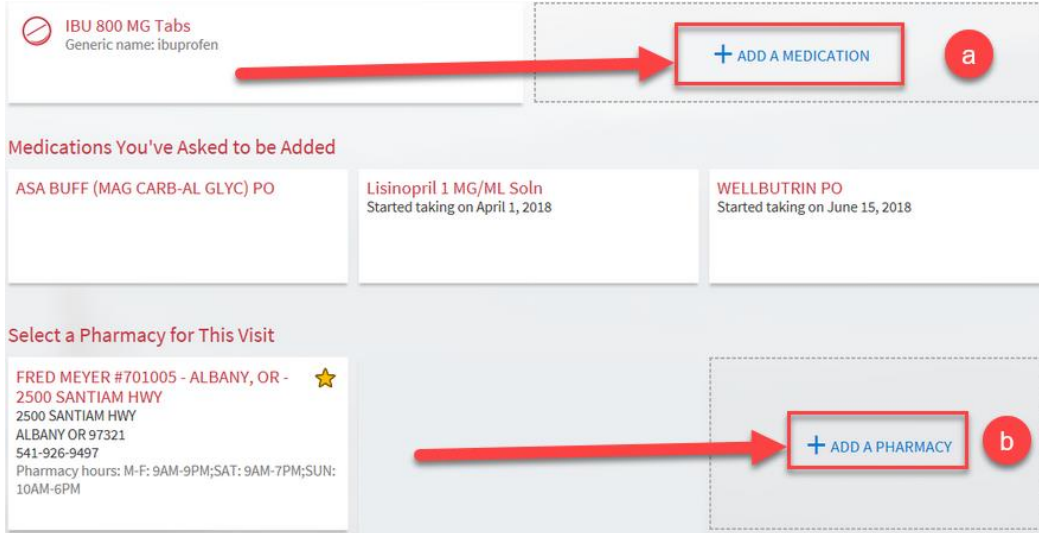
6. You will need to verify address and contact information.
- a. If you need to edit “Contact Information”, click “Edit.”
 - b. If you need to edit “Details About Me”, click “Edit.”
 - c. If you do not need to edit anything, click the box next to “This information is correct.”
 - d. Click “Next” when finished.



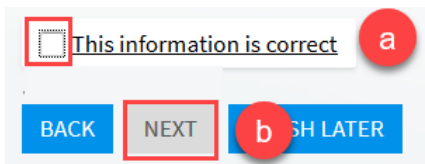
7. You will need to verify your insurance on file.
- a. You can update your coverage by clicking “Update Coverage”.
 - b. You can add a coverage by clicking “Add a Coverage”.
 - c. If you do not need to edit anything, click the box next to “This information is correct.”
 - d. Click “Next” when finished.



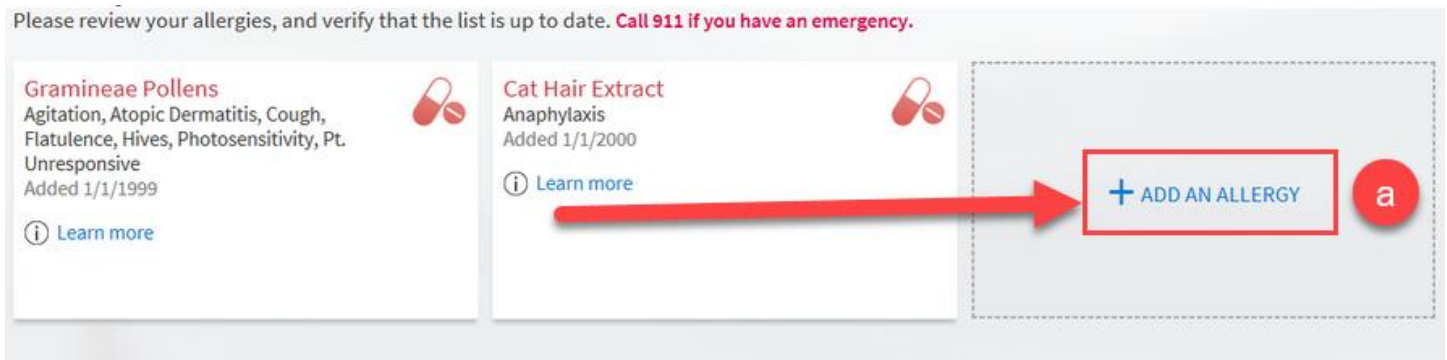
8. You will need to verify your Medications and your Pharmacy.
 - a. You can add medications by clicking “Add a Medication.”
 - b. You can add a Pharmacy by clicking “Add a Pharmacy.”



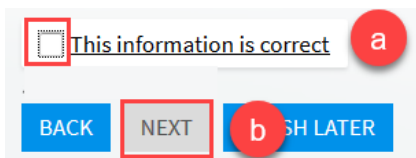
9. Once you verify the information is correct:
 - a. Click the box next to “This information is correct.”
 - b. Click “Next.”



10. You will need to verify Allergies.
 - a. If you need to add an allergy click “Add an Allergy”.



11. Once you verify the information is correct:
 - a. Click the box next to “This information is correct.”
 - b. Click “Next.”



12. You will have to update your recent travel history.
 - a. If you need to add a trip click, “**Add a Trip**”.
 - b. If you haven’t taken a trip click the box next to “**This information is correct.**”
 - c. Click “**Next.**”

Trips outside the country

Please update the trips you have taken since March 1, 2020.

You have no trips on file.

a

This information is correct
 b

c

BACK TO THE HOME PAGE

13. You will need to answer the Communicable Disease Screening Questionnaire
 - a. After you are finished selecting all that apply, click “**Continue.**”

Communicable Disease Screening

For an upcoming appointment with _____ on 4/1/2020

Indicates a required field.

Do you have any of the following symptoms?
Select all that apply.

Abdominal pain	Bruising or bleeding	Cough	Diarrhea	Fever	Joint pain	Loss of smell
Muscle pain	Rash	Red eye	Severe headache	Shortness of breath	Sore throat	Vomiting
Weakness	None of these					

In the last month, have you been in contact with someone who was confirmed or suspected to have Coronavirus / COVID-19?

14. If you need to modify any answers:
 - a. Click the “**Pencil Icon.**”
 - b. If you do not need to modify anything click “**Submit.**”

Communicable Disease Screening

For an upcoming appointment with _____ on 4/1/2020

Please review your responses. To finish, click **Submit**. Or, click any question to modify an answer.

Question	Answer	
Do you have any of the following symptoms?	Cough	a <input style="border: 1px solid blue; width: 20px; height: 15px;" type="button"/>
In the last month, have you been in contact with someone who was confirmed or suspected to have Coronavirus / COVID-19?	No / Unsure	<input style="border: 1px solid blue; width: 20px; height: 15px;" type="button"/>

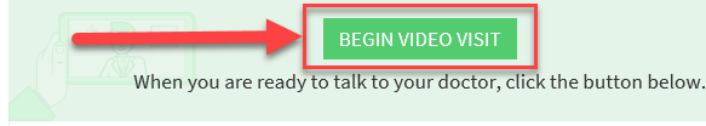
b

15. 15 minutes before your visit starts:
 - a. Log into “**Mychart.**”
 - b. Open your “**Appointment.**”
 - c. Click on “**Begin Video Visit.**”

Thanks for using eCheck-In!

The information you've submitted is now on file.

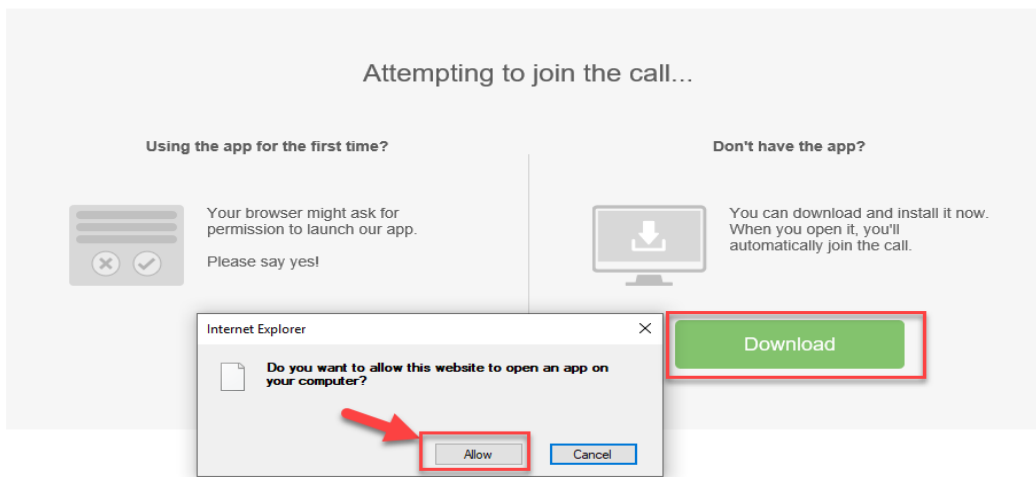
It's time to start your video visit!



*Follow these next steps if this is your first time doing a video visit. If not skip to Step 22.

16. Once you have selected “**Begin Visit**” “**VidyoConnect**” will attempt to launch. It will also launch an option to download the app, please download it by clicking “**Allow**” and “**Download.**”

 VidyoConnect™



17. After it has downloaded, it will open it. It is called “**VidyoConnect**” and the icon will look like this.

< Today



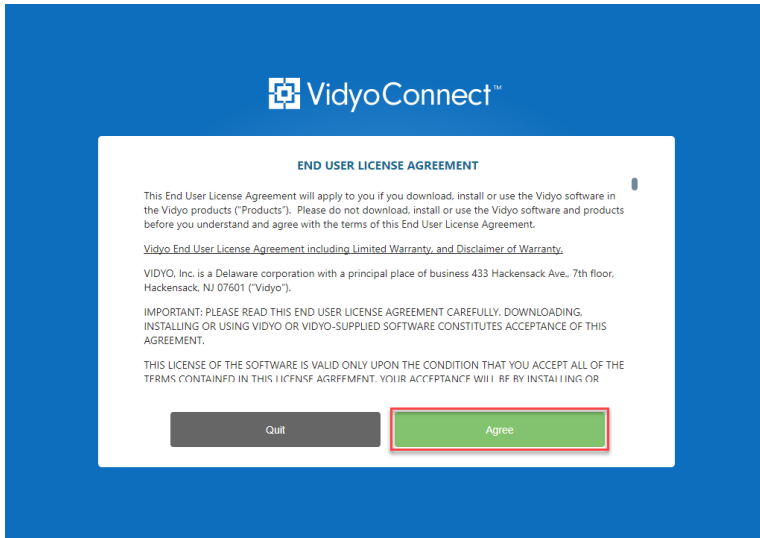
VidyoConnect

Vidyo Inc.

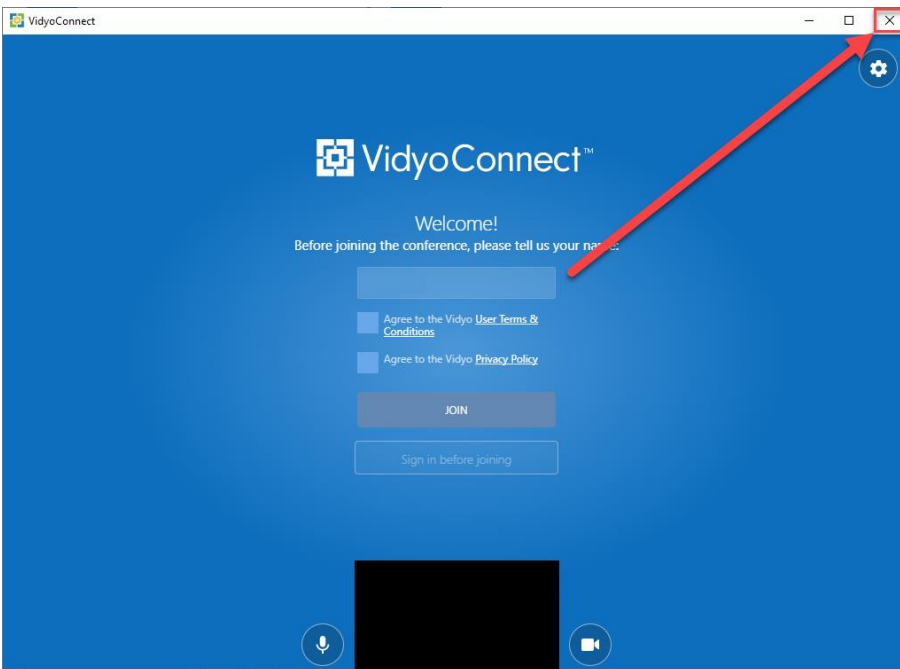
OPEN



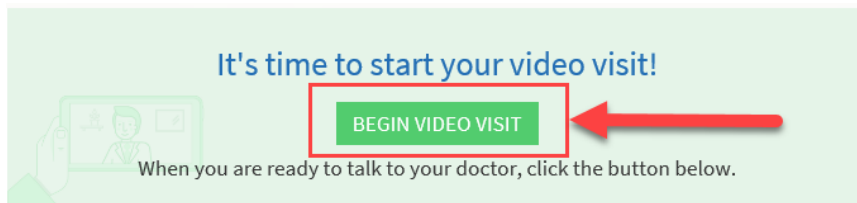
18. Agree to the End User License Agreement.



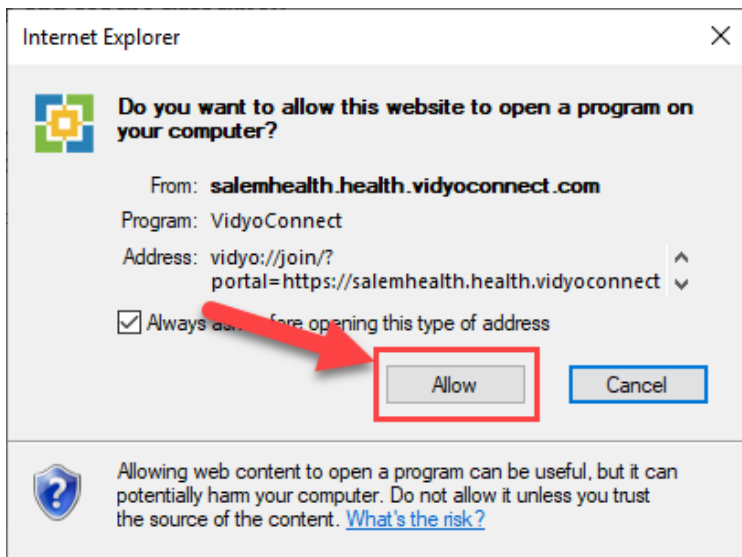
19. “Close and Quit” the “VidyoConnect” screen. **“Do not sign into VidyoConnect at this time.”**



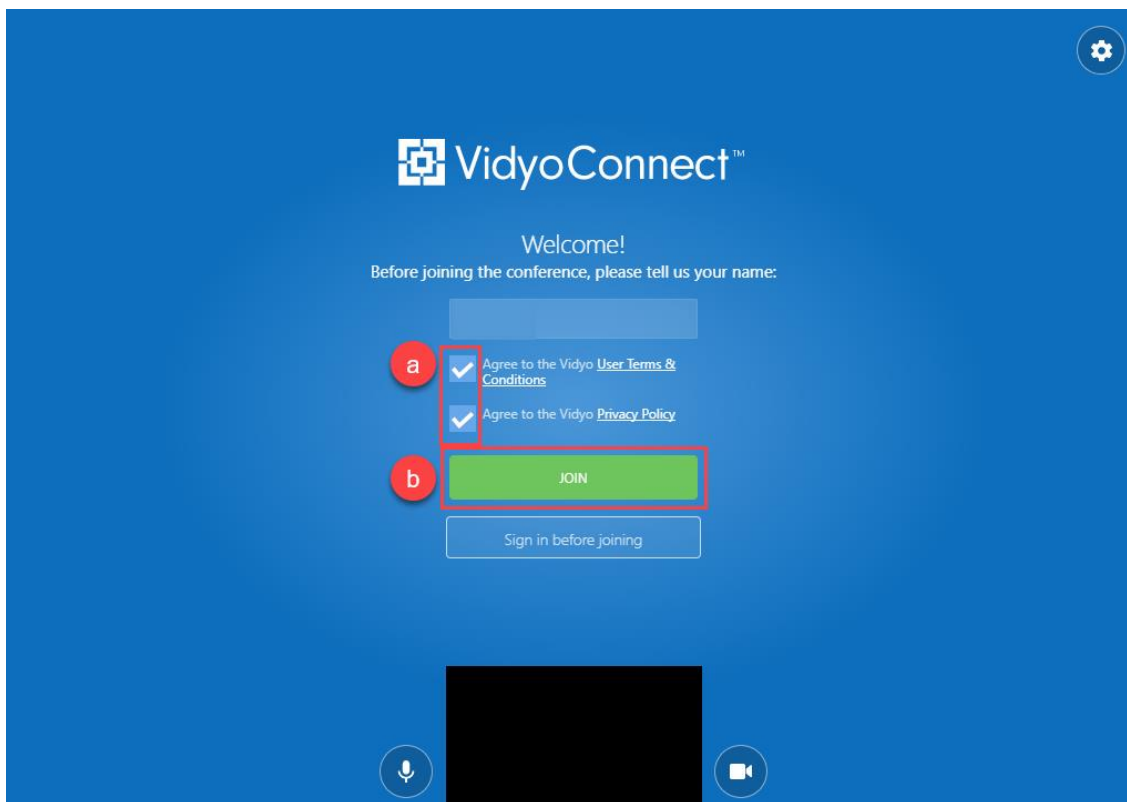
20. Go back to the “Mychart Website.”
- a. Go back into your “Appointment.”
 - b. Click “Begin Video Visit.”



21. You will now get a “VidyoConnect” prompt, click “Allow.”



22. You are taken to the “VidyoConnect home screen.”
- Click the “Boxes” next to the terms and conditions to agree.
 - Click the “Green Join Button.”



23. You will be taken to the call.
- If you are the only person, continue to wait. “The provider will connect.”
24. You are now ready for your video visit.